

## ADMINISTRATIVE STAFF & FACULTY

The following is a list of administrative staff and faculty members employed by the campus as of the date of this catalog addendum:

ADMINISTRATIVE STAFF		
Leslie Jolman	Campus Director	MBA, Baker College Center for Graduate Studies
Rhiannon Daszko	Assistant Campus Director of Education, Registered Medical Assistant (RMA/AMT), American Medical Technologists	AAS, Ross College Online – Medical Assistant Certificate, Ross Medical Education Center – Medical Assistant
Kristi Fulton	Assistant Campus Director of Admissions	
Thomas Jenkins	Admissions Representative	BS, Western Michigan University
Carrie Hall	Career Development Representative	MBA, Keller Graduate School
Toni Hamilton	Career Development Representative	MBA, Baker College Center for Graduate Studies
Amanda Holman	Career Services Student Support Representative	
Tara Ludlow	Financial Aid Student Support Representative	AB, Baker College of Muskegon
Kristen Reasoner	Office Assistant	

MEDICAL ASSISTANT FACULTY		
Melissa Amaro	Registered Medical Assistant (RMA/AMT), American Medical Technologists	Certificate, Ross Medical Education Center – Medical Assistant
*Rachel Mack	Registered Medical Assistant (RMA/AMT), American Medical Technologists	Certificate, Ross Medical Education Center – Medical Assistant
Annessa Sustaita	Certified Medical Assistant (CMA/AAMA) American Association of Medical Assistants	AAS, Muskegon Community College-Respiratory Therapist Certificate, Ross Medical Education Center – Medical Assistant
Giuliana Defilippi	Registered Medical Assistant (RMA/AMT), American Medical Technologists; Certified Billing & Coding Specialist (CBCS) National Health Career Association	AA, Los Angeles Pierce College- Liberal Studies Certificate, Bryman College-Medical Assistant
Tracy Gabel	Podiatric Medical Assistant (PMAC/ASPMA), American Society of Podiatric Medical Assistants	Certificate, Ross Medical Education Center – Medical Assistant
Kim Hedum	Registered Medical Assistant (RMA/AMT), American Medical Technologists	AAS, Baker College of Muskegon – Medical Assistant
Angela Lewis	Registered Medical Assistant (RMA/AMT), American Medical Technologists	AB, Baker College of Muskegon – Human Resources Certificate, Ross Medical Education Center – Medical Assistant
Akia Pierce	Certified Medical Administrative Assistant (CMAA/NHA), National Healthcareer Association	MBA, Cornerstone University – Business Administration
*Holly Whalen	Registered Medical Assistant (RMA/AMT) American Medical Technologists	AAS, Baker College of Muskegon – Medical Assistant
Melissa Worth-Sterken	Licensed Practical Nurse (LPN), MI State Board of Nursing; Certified Medical Administrative Assistant (CMAA/NHA), National Healthcareer Association	AA, Muskegon Community College – General Education Diploma, Muskegon Community College – Practical Nursing

**MEDICAL INSURANCE BILLING AND OFFICE ADMINISTRATION FACULTY**

Donna Berger	Certified Professional Coder (CPC/AAPC), American Association of professional Coders	Diploma, Alaska Computer Institute – Medical Office Specialist AAS, Ross Online-Medical Office Management
*Giuliana Defilippi	Registered Medical Assistant (RMA/AMT), American Medical Technologists; Certified Billing & Coding Specialist (CBCS) National Health Career Association	AA, Los Angeles Pierce College- Liberal Studies Certificate, Bryman College-Medical Assistant
Kim Hedum	Registered Medical Assistant (RMA/AMT), American Medical Technologists	AAS, Baker College of Muskegon – Medical Assistant
Tracie Woodin	Registered Medical Assistant (RMA/AMT), American Medical Technologists	Certificate, Ross Medical Education Center – Medical Assistant

**DENTAL ASSISTANT FACULTY**

*Edk Sloan-Lead Faculty	Certified Dental Assistant (CDA), Dental Assisting National Board (DANB); Registered Dental Assistant (RDA/AMT), American Medical Technologists	Certificate, Careerline Tech Center – Dental Assisting
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\*Designates full-time instructor. All other instructors are part-time/adjunct.